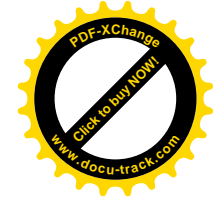


CHRISTOPHER J. POSEY

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OBJECTIVE: To provide the best level of service to clients with the goal of increasing revenue/sales/client base for an organization.

CAPABILITIES: Manage and execute projects; strong client resolution skills; extensive experience with client presentations; sales/promotion experience with financial products; team leader who collaborates well; execution and results oriented; good at managing complex details; customer focused.

EDUCATION: **Master in Business Administration, May 1999**
Bachelor of Science in Marketing, May 1997
Southern Illinois University at Carbondale

CERTIFICATES: Certificate of Licensure, Associate Appraiser, 9/2005

EXPERIENCE: **CJP Appraisal Services, Chicago, IL**
Owner, Licensed Appraiser 11/2005-present

- Perform real estate appraisals for various types of properties (commercial and residential).

ABN AMRO Bank, N.A., Global Trade and Advisory, Chicago, IL
E-Solutions Specialist 2/2004-present

- Install new clients on our front-end web-based application, MaxTrad, which allows them to conduct global trade transactions; train internal and external clients on MaxTrad by virtual meeting or on-site; work with Sales staff to conduct demonstrations of MaxTrad for potential clients; project lead on various projects within E-Commerce Support; trained internal staff on various functions of MaxTrad that was applicable to their day-to-day activities; troubleshoot and support over 800 clients in the U.S. on MaxTrad; monitor FTP servers to make sure transactions are uploading and downloading successfully; manually upload files to back-office system and download files to front-end system when needed; manually upload images of documents via RightFax so they are viewable to a client in the front-end system; troubleshoot any issues with our backoffice or front-end system; perform opening and closing procedures; created various procedures for internal staff; migrated over 94% of our clients to our newer version of MaxTrad, MaxTrad 6.0.

Bank One, Global Trade Services, Chicago, IL
Business Analyst Level II 1/2000-2/2004

- Supported Global Trade Services software and web-based applications; setup internal and external clients on our trade applications; worked with Trade Service Officers to conduct product demonstrations for potential internal and external clients; conducted training sessions of our trade application for internal and external clients via on-site or virtual meeting; troubleshoot/resolved any issue(s) clients encounter with our applications; worked with developers in performing testing on enhancements made to our web-based applications; migrated over 90% of our external clients from our legacy software-based trade application to our web-based trade application; trained incoming co-workers on all of our web-based applications; supported Cross Border Payments web-based application.